



AODA ACCESSIBILITY FEEDBACK PROCESS

The ultimate goal of Primacare Living Solutions is to meet and surpass customer expectations while serving all people, including those with disabilities. Comments regarding how well those expectations are being met are welcome and appreciated.

Feedback regarding the way Primacare Living Solutions provides goods and services to people with disabilities can be made verbally, through email, or over the phone. All feedback should be directed to:

Contact Person: Matthew Melchior, President

Address: 200 Ronson Drive, Suite 203
Toronto, ON
M9W 5Z9

Telephone: 416-243-9019

Email: mmelchior@primacareliving.com

Customers can expect a response within three **(3)** business days.